

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Nondiscrimination Statement: Discrimination is Against the Law

DeSoto Parish EMS complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

DeSoto Parish EMS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

DeSoto Parish EMS provides:

- **free aids and services** to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters
- **written information** in other formats (large print, audio, accessible electronic formats, other formats)
- **free language services** to people whose primary language is not English, such as: qualified interpreters
- **information** written in other languages

If you need these services, contact Compliance Coordinator
Jane Manning, DeSoto Parish EMS 318-872-5997

If you believe that DeSoto Parish EMS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex – then:

- **you can file a grievance with:**
Civil Rights Compliance Coordinator
Jane Manning, Administrative Assistant – DeSoto Parish EMS
P O Box 863 Mansfield, LA 71052
Phone: 318-872-5997 Fax: 318-872-5339
E-mail: desotoems@bellsouth.net

You can file a grievance in person or by mail, fax, or email.

If you need help filing a grievance, Jane Manning is available to help you.

- You can also **file a civil rights complaint** with:
The U.S. Department of Health and Human Services
Office for Civil Rights,
- electronically through the Office for Civil Rights Complaint Portal, available at
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,
- or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>.